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July 20, 2009

Dear TCT TV Subscriber,

TCT TV is very proud to announce that on the morning of July 22nd, we will have completed a network upgrade to our enhanced digital TV service. This upgrade will allow us to add some additional programming channels and expand our High Definition channel offering to include Discovery, ABC Family, Lifetime Movie and Starz Kids and Family! Enclosed is an updated channel line-up.

This upgrade should automatically download and reboot your set top box. In the event that the set top box does not reboot on its own, or if you are experiencing issues with service on Wednesday morning, July 22nd; the set top box will have to be manually power cycled. For detailed instructions on power cycling the set top box please call the TCT Solutions Center at 620-767-5135 or 800-326-2576.

TCT TV looks forward to continuing to provide our customers with enhanced digital communications services. Just as a reminder, video transport programmers frequently change their channel line-ups, and those changes are out of our control. For a complete listing of TCT TV's current channels, promotions, or for channel outages, please visit our website www.tctelco.net.

Tri-County Telephone Association, Inc.
P.O. Box 229
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