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[www.tctelco.net](http://www.tctelco.net)

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June 30, 2010

It has come to our attention that an email has been going out to TCT internet customers claiming that they have "signed-up" for tctelco.net, asking customers to confirm or de-activate their account.

**Please do not respond to this email. Please delete this email.**

TCT has investigated the situation and traced the email to an unauthorized source. A sample copy of this email is enclosed for your review.

As always, TCT appreciates the patronage and support of all our customers and will continue to strive to offer secure, cutting-edge technical communication services to those we serve.

Sincerely,

Angie Schwerdtfeger  
Director of Public Relations  
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## **SAMPLE COPY**

Hello, [mrcustomer@tctelco.net](mailto:mrcustomer@tctelco.net)

Thank you for signing up for a tctelco.net. Please follow the instructions below to confirm that you signed up for this account, or to cancel the account if you did not sign up.

### CONFIRM ACCOUNT

To help prevent unauthorized account creation, we need you to confirm your e-mail address. We will use this e-mail address to send you important messages about your account. Also, some tctelco.net sites and services may require a confirmed e-mail address.

Please confirm your email by visiting the URL

### CANCEL ACCOUNT

If you didn't sign up for the account with this e-mail address and want to cancel the account, select and copy the following link. Open a browser and paste the link in the address bar. Press Enter or Return on your keyboard and follow the instructions that display.

Cancel your email by visiting the URL

Thank you,

tctelco.net Customer Support

### NOTE:

Please do not reply to this message, which was sent from an unmonitored e-mail address. Mail sent to this address cannot be answered.